

# BRIGGS

BRIGGS AND MORGAN  
PROFESSIONAL ASSOCIATION

## Organization

Briggs and Morgan, Professional Association

## Industry

Professional Services - Legal

## Security Solutions

Email Security Services:

- Anti-Virus
- Image Control
- Anti-Spam
- Boundary Encryption

Web Security Services:

- Anti-Spyware
- Anti-Virus

## Number of Users

425

**"Because of MessageLabs, our employees can direct their time to our core business needs. We no longer need to manage spam internally. We're not concerned about viruses. The system has been stable and has proven itself time and time again."**

- Jeffrey Barnes

Network Systems Administrator  
Briggs and Morgan

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## Case study

### The Client

Officially formed in 1960, the law firm of Briggs and Morgan, Professional Association, represents organizations and individuals in civil law matters. The firm has more than 160 attorneys who serve multinational corporations, business start-ups, commercial enterprises, non-profit education and charitable institutions, governmental agencies, public bodies and individuals. In 1989, it became a founding member of Lex Mundi, the world's leading association of independent law firms, and still serves as the member representative in Minnesota.

Briggs and Morgan opened its Minneapolis headquarters in 1979. Although the majority of the firm's work is handled in this location, it still maintains its original office in St. Paul.

### The Challenge

Countless emails are sent in and out of the Briggs and Morgan law offices every day. With 160 attorneys in two locations, the firm relies on this electronic exchange of information for internal and external correspondence, as well as for court filings and the execution of other legal matters.

For years, Briggs and Morgan scanned emails for viruses and spam using a third-party gateway solution built on Novell technology. The system, which ran on a single workstation with no redundancy, was prone to failure. Viruses often made their way to attorney workstations, and the scanning engine would often "hang" indefinitely—holding up emails and slowing down productivity in the law offices.

Briggs and Morgan began searching for a solution with a fast, efficient scanning engine that allowed valid emails to pass in and out with negligible latency, and without heavy management requirements internally. Plus, it wanted to work with an established company that backed its products with a strong infrastructure and technical support system.

### The Solution

Using anti-virus and anti-spam solutions from MessageLabs, Briggs and Morgan emails are no longer scanned by an individual workstation but by a cluster of scanning engines—so the system offers automatic redundancy. Plus emails are now scanned by MessageLabs, not in-house at Briggs and Morgan—so quarantined spam never makes it to the users' computers. This frees the technical staff at Briggs and Morgan from having to manage spam and viruses and shields the attorneys from being bogged down by unwanted email. With fewer messages on the Exchange servers, Briggs and Morgan employees can now spend less time on maintenance and disaster-recovery and more time on important issues, like elevating productivity.

For Briggs and Morgan, the MessageLabs system has proven itself to be fast and efficient at eliminating spam and guarantee no virus delivery. Equally important, the technical staff at Briggs and Morgan can focus on other key issues, knowing that the system is stable and that MessageLabs offers full technical support on all of its products.